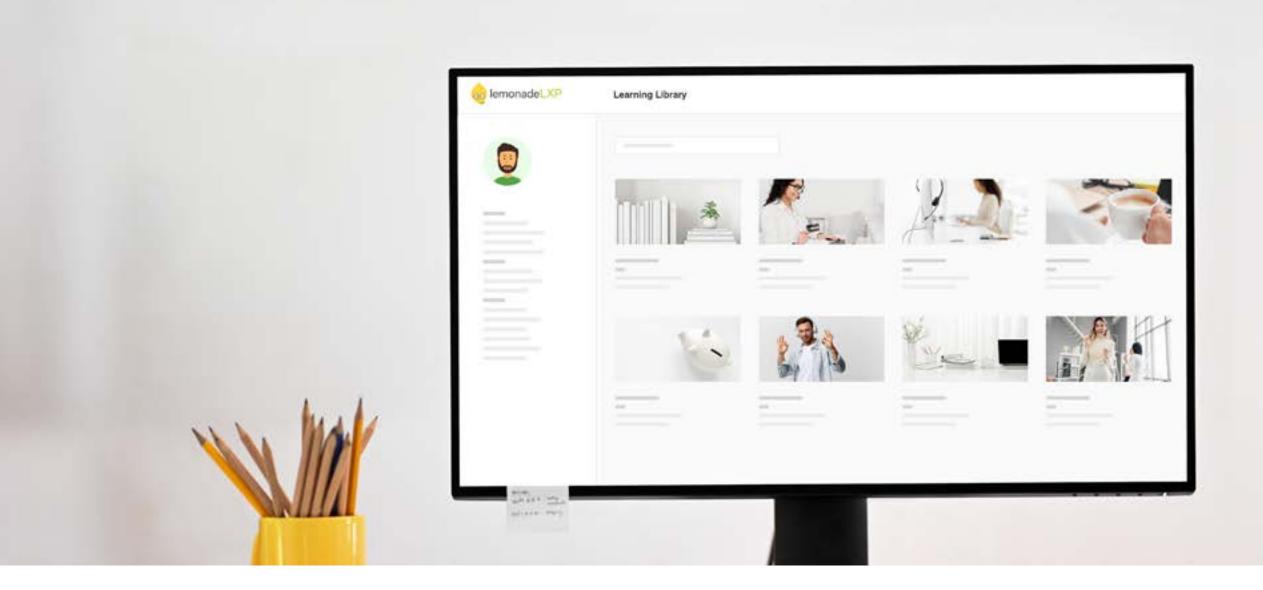




Learn/Content exchange Learning Library

Essential Training for Modern Financial Institutions

LemonadeLXP isn't just another training platform. It's the only all-in-one learning experience platform purpose-built for financial institutions. Our engaging, gamified, and customizable content helps banks and credit unions empower their staff, delight customers, and stay compliant.



Learning Library Overview

LemonadeLXP's ready-to-use content empowers employees with the skills to succeed in every corner of your financial institution.

From compliance and customer service to digital banking, cybersecurity, and leadership—our engaging, purpose-built training drives performance, builds confidence, and supports long-term growth.

Banking Essentials

Develop foundational knowledge to help employees thrive in banking roles.

Banking Fundamentals

Gain foundational knowledge on how banks generate revenue and serve communities.

Treasury Operations/Mgmt.

Learn how to manage cash flow, mitigate risks, and drive growth.

Financial Literacy

Master personal finance fundamentals and wealth-building strategies.

Cryptocurrency

Demystify blockchain, crypto, and their role in modern finance.

Customer Service and Sales Excellence

Deliver exceptional service while promoting the right products at the right time.

Customer Service

Build trust and resolve issues professionally.

Digital Banking Promotion

Confidently promote and support digital tools.

Financial Sales

Match customer needs with the right financial solutions.

Cross-Selling and Referrals

Identify needs and introduce the right services.

Teller Training and Operational Efficiency

Empower tellers with tools and training to represent your FI with excellence.

Teller Performance Standards

Embrace professionalism and customerfirst behavior.

Teller Tools and Technology

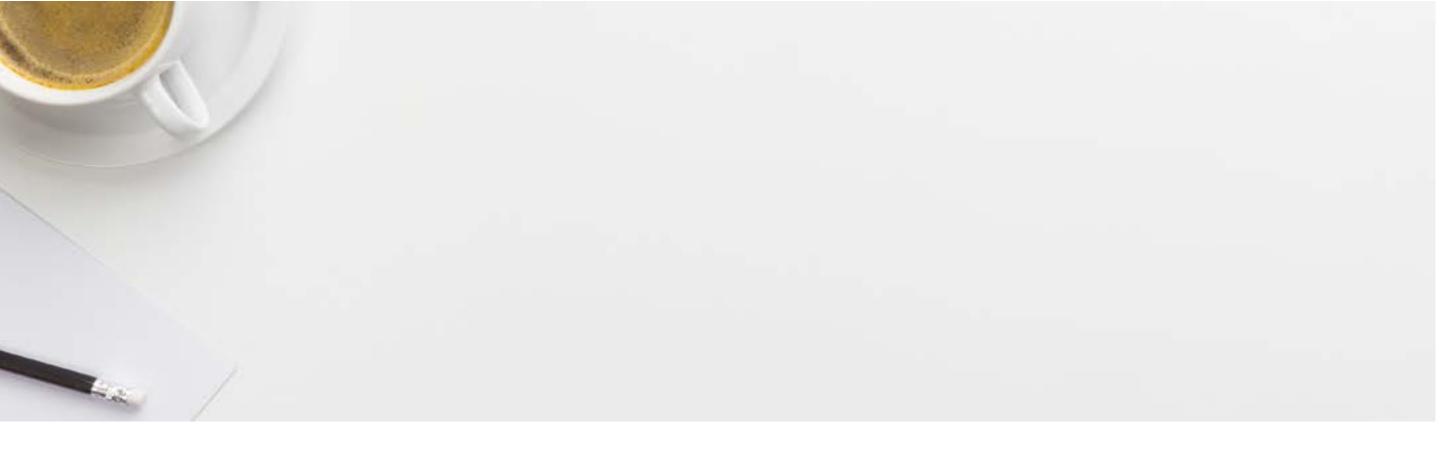
Learn CRMs, scanners, and cybersecurity essentials.

Customer Service for Tellers

Provide fast, accurate, and friendly service

Data Processing Team

Ensure compliant, efficient end-of-day procedures.



Interpersonal and Communication Skills

Foster collaboration and connection internally and externally.

Active Listening

Build empathy and understanding.

Soft Skills

Adapt and lead in changing environments.

Interpersonal Skills

Navigate teamwork and workplace

Negotiation Skills

Create value through win-win outcomes.

Management and Leadership Development

Equip leaders to inspire, engage, and drive results.

Conflict Management

Resolve issues while maintaining trust.

Management Skills

Motivate teams and meet business goals.

Change Management

Guide teams through transformation.

Time Management

Prioritize effectively and boost productivity.

Workplace Wellness and Inclusion

Create a safe, inclusive, and thriving workplace culture.

Diversity, Equity & Inclusion (DEI)

Promote respect and representation.

Mental Health and Wellness

Support resilience and productivity.

Workplace Safety

Teleworking

Protect employees and customers.

Work effectively from anywhere.

Harassment and Workplace Violence

Prevent and address harmful behavior.

Cybersecurity and Fraud Prevention

Stay ahead of evolving threats and protect what matters most.

Cybersecurity

Build awareness and digital defense skills.

Identity Theft

Prevent and respond to data breaches.

Robbery Prevention

Maintain safety in high-risk scenarios.

Financial Elder Abuse

Identify and address vulnerable situations.



Well-being and Financial Health

Support your employees' financial stability and wellness journey.

Financial Health and Wellness

Reduce stress and improve personal finance habits.

CompliancelQ

Meet regulatory expectations and build a culture of compliance.

Financial Compliance & Risk Management

Master AML, BSA, OFAC, and more.

Regulatory Agencies & Oversight

Understand U.S. regulatory bodies and enforcement.

Fair Lending & Consumer Protection

Promote equity and ethical lending.

Deposit & Transaction Regulations

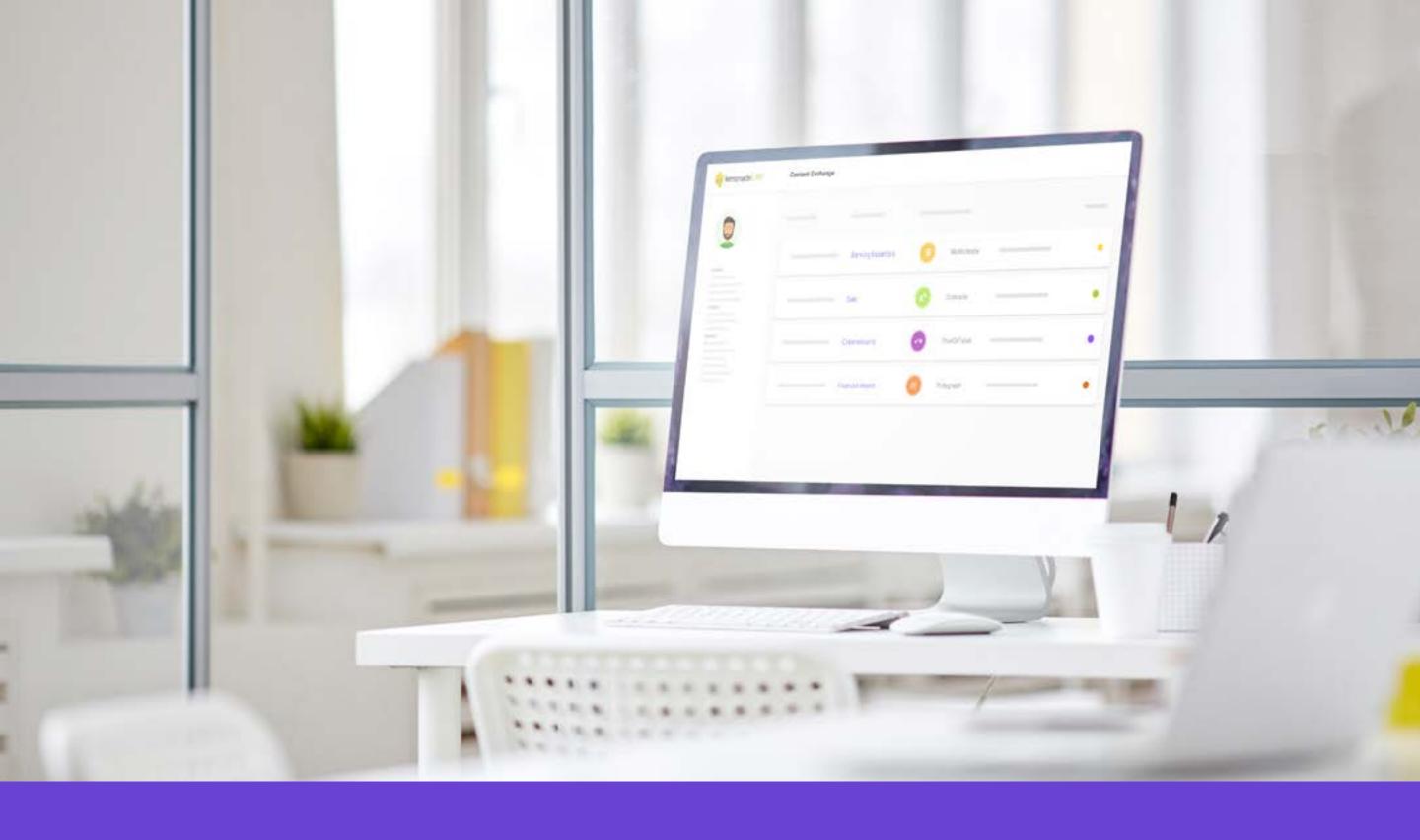
Stay compliant with Regs D, DD, CC, E.

Data Privacy & Security

Protect sensitive information under GLBA.

Ethics & Professional Conduct

Navigate conflicts and maintain integrity.



Our Content Library is different

We know training content isn't one-size-fits-all. That's why our library is designed to deliver an experience that's as unique as your financial institution. Here's what sets our content apart:

- One Platform. All Your Training.

 No need for multiple tools. LemonadeLXP handles all your training in one place.
- Designed for FIs:

 Built specifically for financial institutions,
 our training addresses your unique
 challenges and prepares teams for

success.

Customizable Content:

Start strong with ready-made content,
fully customizable to fit your needs—

off-the-shelf, your way.

Versatile Formats:

Our content engages diverse learning styles through interactive and varied formats, enhancing both engagement and knowledge retention.

Why LemonadeLXP

LemonadeLXP unifies training, support, and enablement in one powerful platform built for financial institutions.

- All-in-One Platform
 - Combine your training, learning content, real-time support, and customer enablement in a single, unified platform.
- Fast, Al-Powered Authoring

Transform static content into interactive learning in minutes. Our AI tools help your team create, update, and scale training materials with ease.

- Real-Time Knowledge Delivery
 - Support your employees in the flow of work with instant, accurate answers—reducing errors, shortening ramp times, and improving service quality.
- Measurable Impact

Track engagement, retention, and performance to demonstrate ROI and continuously improve your training programs.







One Platform. All Your Training.

Save time, money, and hassle with a single solution built for every learning need.

Book a Demo

